

To: Nebraska Medicaid Managed Care Plans
From: Drew Gonshorowski, Director *DG*
Date: December 23, 2025
Re: Attention Nebraska Medicaid Managed Care Organizations: New Medicaid and Long-Term Care (MLTC) Provider Manual

This provider bulletin is being issued to notify the Heritage Health managed care plans of the upcoming publication of the Nebraska Medicaid Provider Manual, set to publish in early 2026.

Purpose of the Provider Manual

The Nebraska Medicaid Provider Manual outlines Nebraska Medicaid's coverage policy as well as the requirements and procedures for health care providers participating in Nebraska Medicaid. The manual is a supplement to:

- Federal law, including the Social Security Act
- The Code of Federal Regulations (CFR)
- The Medicaid HCBS Waiver applications
- Nebraska Revised State Statutes (Neb. Rev. Stat. §)
- The Nebraska Administrative Code (NAC) of Regulations
- [Nebraska Medicaid State Plan \(Title XIX\)](#)

Scope of the Provider Manual

The provider manual will be published in two parts, with chapters one through five being published in early 2026, and specific service chapters being published in mid-2026. All Nebraska Medicaid providers are responsible for following chapters one through five and any specific service chapters in this manual.

Nebraska Medicaid providers who contract with a [Heritage Health](#) managed care organization (MCO) should note that this provider manual outlines the general requirements of the Nebraska Medicaid program. These providers must also refer to the provider manual(s) of the MCO(s) with which they're enrolled.

Nebraska Medicaid waiver providers should refer to this guide for the requirements of the Nebraska Medicaid program and refer to their specific waiver provider instructions.

Provider Agreements

At the time of the provider's next annual renewal or five-year revalidation, Nebraska Medicaid providers will sign an updated agreement with Nebraska Medicaid. This signature will acknowledge understanding and agreement to follow the provider manual.

Provider Resources

If you have questions regarding this bulletin, please contact DHHS MLTC Experience Management Provider Relations DHHS.MLTCExperience@nebraska.gov. Health plans should also copy their contract manager.

Health Plan Advisories, such as this one, are posted on the DHHS website at <https://dhhs.ne.gov/Pages/Heritage-Health-Plan-Advisories.aspx>. Please subscribe to the page to help you stay up to date on new Health Plan Advisories.